



**PATENT**  
Docket No.: AND1P313

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**CERTIFICATE OF TRANSMISSION**

I hereby certify under 37 CFR 1.8 that on February 21, 2002 I am transmitting this paper to "Commissioner for Patents, Box DAC, Washington, D.C. 20231" via the facsimile number 703-308-6916.

  
Phil Wheeler

Serial No.: 09/471,777

Filed: December 23, 1999

Title: A SYSTEM, METHOD AND ARTICLE OF  
MANUFACTURE FOR CONTROLLING DATA  
COLLECTION, MANIPULATION AND STORAGE  
ON A NETWORK WITH SERVICE ASSURANCE  
CAPABILITIES

Applicant: Sachse et al.

Group Art Unit No.: Not yet assigned

Examiner: Not yet assigned

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PETITIONS OFFICE

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Box DAC  
Commissioner for Patents  
Washington, D.C. 20231

**PETITION TO WITHDRAW HOLDING OF ABANDONMENT, OR, IN THE  
ALTERNATIVE, PETITION FOR REVIVAL OF AN APPLICATION FOR PATENT  
ABANDONED UNINTENTIONALLY UNDER 37 C.F.R. § 1.137(B)**

This is a petition to withdraw the holding of abandonment mailed August 13, 2001, for failure to timely or properly reply to a Notice To File Missing Parts. Applicant timely and properly mailed its Response To Notice To File Missing Parts on May 25, 2000. Applicant believes that the filed Response was never matched with the file for this application.

Applicant therefore encloses with this Petition the following documents:

- (1) A copy of the Notice of Abandonment mailed on August 13, 2001;
- (2) A copy of the patent postcard stamped as received by the Office of Initial Patent Examination on May 30, 2000;
- (3) A copy of the Notice To File Missing Parts Of Application, mailed March 2, 2000;
- (4) A copy of the timely-filed Response To Notice To File Missing Parts;

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Doshi*

**PATENT**  
**Docket No.: AND1P313**

- 1051-130
- (5) A copy of the combined Declaration And Power Of Attorney;
  - (6) A copy of the Assignment Recordation Cover Sheet; and
  - (7) A copy of the Assignment of Patent Application.

Applicant respectfully requests withdrawal of the holding of abandonment in light of the above remarks.

In the event the Commissioner determines the Petition To Withdraw Holding Of Abandonment to be inappropriate, Applicant hereby petitions for revival of the patent application in accordance with M.P.E.P. Section 711.03(c)-III and 37 C.F.R. § 1.137(b).

Applicant hereby states, as required by 37 C.F.R. § 1.137(b)(3), that the entire delay in filing the required reply from the due date until the filing of this petition was unintentional. Applicant previously filed a reply to the Notice To File Missing Parts, and therefore no new reply is needed at this time.

Applicant hereby authorizes the Commissioner to charge any additional fees, or credit any overpayment to Deposit Account No. 50-1901 (Reference 60021-31301). Should such additional fees be associated with an extension of time, Applicant respectfully requests that this paper be considered a petition therefore.

Respectfully submitted,

Date: February 21, 2002

By *Steven Lieske*

Steven Lieske  
Reg. No. 47,749

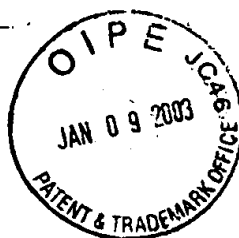
**OPPENHEIMER WOLFF & DONNELLY LLP**  
Plaza VII, Suite 3300  
45 South 7<sup>th</sup> Street  
Minneapolis, MN 55402-1609  
Telephone: 612-607-7508  
Facsimile: 612-607-7100

## OPPENHEIMER

OPPENHEIMER WOLFF &amp; DONNELLY LLP

Plaza VII  
45 South Seventh Street, Suite 3300  
Minneapolis, Minnesota 55402-1609

612.607.7000  
Fax 612.607.7100



Brussels  
Geneva  
Los Angeles  
Minneapolis  
New York

Orange County  
Paris  
Silicon Valley  
Washington D.C.  
oppenheimer.com

#6  
1-9-03

Tech 2172

## FAX COVER LETTER

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**TO:** Petitions Attorney  
**COMPANY:** Office of Petitions / United States Patent & Trademark Office  
**PHONE:** 703-305-9282  
**FAX:** 703-308-6916

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PETITIONS OFFICE

**FROM:** Steven Lieske  
**DIRECT DIAL:** 612-607-7508  
**E-MAIL:** SLieske@oppenheimer.com  
**DATE:** 9 January 2003  
**RE:** Re-submission of petition

**COMMENTS:** I just spoke to one of the Petitions Attorney on the phone. I explained that I faxed to your office a petition to withdraw holding of abandonment (37 CFR 1.136(B)) on February 21, 2002. This petition is not shown in the PAIR system. I was asked to re-submit this petition. Enclosed is: a copy of the original petition (2 pages); a copy of the notice of abandonment; a copy of the patent postcard; a copy of the notice to file missing parts; a copy of the timely-filed response; a copy of the declaration; a copy of the assignment recordation; and a copy of the assignment. I am also enclosing a copy of the original fax cover sheet showing that this petition was indeed faxed on February 21, 2002.

Please contact me so I will know what the anticipated turnaround of this petition will be. Thank you very much.

This facsimile contains confidential information intended only for the use of the addressee(s) named above and may contain information that is legally privileged. If you are not the addressee or the person responsible for delivering it to the addressee you are hereby notified that reading disseminating distributing or copying this facsimile is strictly prohibited. If you have received this facsimile by mistake please immediately notify us by telephone and return the original message to us at the address above via the Postal Service (we will reimburse postage). Thank you.

Originals: ☒ Not being sent Sent by: ☐ Post Office ☐ Messenger ☐ Air Courier ☐ E-Mail

Completed by :

You should receive 18 page(s) including this page.  
If the transmission is incomplete, please call 612.607.7276 as soon as possible.

\*\*\*\*\*  
\*\*\* TX REPORT \*\*\*  
\*\*\*\*\*

TRANSMISSION OK

TX/RX NO  
CONNECTION TEL  
CONNECTION ID  
ST. TIME  
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RESULT

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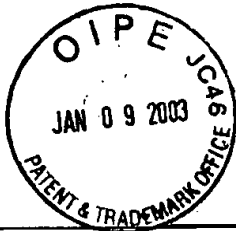
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18  
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## OPPENHEIMER

OPPENHEIMER WOLFF & DONNELLY LLP

Plaza VII, Suite 3300  
45 South Seventh Street  
Minneapolis, MN 55402-1609

612.607.7000  
Fax 612.607.7100

Brussels  
Los Angeles  
Minneapolis  
New York

Orange County  
Paris  
Silicon Valley  
Washington, D.C.

oppenheimer.com

## FAX COVER LETTER

February 21, 2002

TO: Commissioner for Patents  
COMPANY: BOX DAC, Washington D.C. 20231  
PHONE:  
FAX: 703-308-6916 ← petitions office

FROM: Steven Lieske  
DIRECT DIAL: 612.607.7508  
EMAIL: SLieske@oppenheimer.com  
RE: Petition to Withdraw Holding of Abandonment/Petition for Revival ...Abandoned  
Unintentionally Under 37 CFR §1.136(B)

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PETITIONS OFFICE

phone = 703-308-9282

COMMENTS:

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Page 1 of 1



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING DATE	FIRST NAMED APPLICANT	ATTY DOCKET NO./TITLE
09/471,777	12/23/1999	Christopher Sachse	ANDIP313

CONFIRMATION NO. 7944

ABANDONMENT/TERMINATION  
LETTER

23053  
HICKMAN STEPHENS COLEMAN & HUGHES, LLP  
PO BOX 52037  
PALO ALTO, CA 94303

Date Mailed: 08/13/2001

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## NOTICE OF ABANDONMENT UNDER 37 CFR 1.53 (f) OR (g)

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The above-identified application is abandoned for failure to timely or properly reply to the Notice to File Missing Parts (Notice) mailed on 03/02/2000.

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- No reply was received.

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A petition to the Commissioner under 37 CFR 1.137 may be filed requesting that the application be revived.

PETITIONS OFFICE

Under 37 CFR 1.137(a), a petition requesting the application be revived on the grounds of **UNAVOIDABLE DELAY** must be filed promptly after the applicant becomes aware of the abandonment and such petition must be accompanied by: (1) an adequate showing of the cause of unavoidable delay; (2) the required reply to the above-identified Notice; (3) the petition fee set forth in 37 CFR 1.17(l); and (4) a terminal disclaimer if required by 37 CFR 1.137(c).

Under 37 CFR 1.137(b), a petition requesting the application be revived on the grounds of **UNINTENTIONAL DELAY** must be filed promptly after applicant becomes aware of the abandonment and such petition must be accompanied by: (1) a statement that the entire delay was unintentional; (2) the required reply to the above-identified Notice; (3) the petition fee set forth in 37 CFR 1.17(m); and (4) a terminal disclaimer if required by 37 CFR 1.137(c).

Any questions concerning petitions to revive should be directed to "Office of Petitions" at (703) 305-9282.

*A copy of this notice MUST be returned with the reply.*

Deshie E. Day

Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

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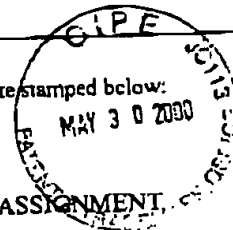
PETITIONS OFFICE

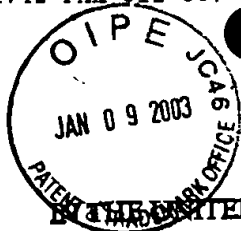
## PATENT POSTCARD

Docket No.	ANDIP313	Appln. No.:	09/471,777	Date:	5/25/00
By:	DMK/KAM	Filing Date:	12/23/99	Express Mail No.:	N/A
Inventor(s):	Chris Sachse et al.				
Title:	System, Method And Article Of Manufacture For Controlling Data Collection, Manipulation And Storage On A Network With Service Assurance Capabilities				

The following has been received in the U.S. Patent & Trademark Office on the date stamped below:

- X RETURN RECEIPT POSTCARD
- X COMBINED DECLARATION & POWER OF ATTORNEY
- X ASSIGNMENT RECORDATION COVER SHEET WITH AN ASSIGNMENT





PATENT

UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of

Chris Sachse

) Examiner: Not Assigned

) Art Unit: Not Assigned

Application No. 09/471,777

) Atty. Docket No. AND1P313

Filed: 12/23/99

) Date: 5/25/00

For: SYSTEM, METHOD AND ARTICLE OF  
MANUFACTURE FOR CONTROLLING DATA  
COLLECTION, MANIPULATION AND  
STORAGE ON A NETWORK WITH SERVICE  
ASSURANCE CAPABILITIES

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on May 25, 2000.

Signed: \_\_\_\_\_

Kimberly Mann

RESPONSE TO NOTICE TO FILE MISSING PARTS

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Assistant Commissioner for Patents  
Box: Missing Parts  
Washington, D.C. 20231

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PETITIONS OFFICE

Sir:

In response to the Notice to File Missing Parts of Application—Filing Date Granted dated March 2, 2000, Applicants hereby attach an original executed Declaration and Power of Attorney, an Assignment document, an Assignment Recordation Cover Sheet, and the copy of the Notice to be returned with this response.

The Commissioner is authorized to charge any other fees that may be due to our Deposit Account No. 50-0797 (Order No. AND1P313). A copy of this sheet is enclosed for this purpose.

Respectfully submitted,  
HICKMAN STEPHENS COLEMAN & HUGHES, LLP

Dominic M. Kotab  
Reg. No. 42,762

P.O. Box 52037

Attorney Docket No. AND1P313



# **ASSIGNMENT RECORDATION COVER SHEET** **-PATENTS ONLY-**

To: Honorable Commissioner of Patents and Trademarks:

Please record the attached original document(s) or copy thereof.

1. Name of conveying party(ies)

- a) Christopher Sachse
- b) Timothy Lund

2. Name and address of receiving party(ies):

- a) Name: Andersen Consulting, LLP
- Address: 1661 Page Mill Road  
Palo Alto, California 94306

3. Nature of conveyance

- |                                     |                    |                          |                   |
|-------------------------------------|--------------------|--------------------------|-------------------|
| <input checked="" type="checkbox"/> | Assignment         | <input type="checkbox"/> | Merger            |
| <input type="checkbox"/>            | Security Agreement | <input type="checkbox"/> | Change of Name    |
| <input type="checkbox"/>            | Other _____        | <input type="checkbox"/> | License Agreement |

Execution Date: 4/17/00 & 5/18/00

4. Application Number(s) or Patent Number(s): 09/471,777

The title of the application is:

**SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR CONTROLLING DATA  
COLLECTION, MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE  
ASSURANCE CAPABILITIES**

5. Please send all correspondence concerning this (these) documents to:

**HICKMAN STEPHENS COLEMAN & HUGHES, LLP**  
P.O. Box 52037  
Palo Alto, CA 94303-0746  
Tel. No.: (408) 558-9950  
Fax No.: (408) 558-9960

6. Total number of applications and patents involved: 1

7. Total fee (37 CFR 3.41): \$40.00

- ☐ Enclosed
- ☒ Authorized to be charged to Deposit Account No. 50-0797  
(Order No. AND1P313)

8. To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Date:

5/25/00



Dominic M. Kotab  
Reg. No. 42,762

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# DECLARATION AND POWER OF ATTORNEY FOR ORIGINAL U.S. PATENT APPLICATION

Attorney's Docket No. AND1P313

As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:  
SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR CONTROLLING DATA COLLECTION, MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE ASSURANCE CAPABILITIES, the specification of which,

(check one)

1. ☐ is attached hereto.

2. ☒ was filed on December 23, 1999 as  
 U.S. Application Serial No. 09/471,777  
 and was amended on \_\_\_\_\_

3. ☐ was filed on \_\_\_\_\_ as  
 International PCT Application Serial No. \_\_\_\_\_  
 and was amended on \_\_\_\_\_

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I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, CFR § 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, § 119(a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate, or § 365(a) of any PCT International application which designated at least one country other than the United States, listed below and have identified below, by checking the box, any foreign application for patent or inventor's certificate, or PCT International application having a filing date before that of the application on which priority is claimed:

## Prior Foreign Application(s)

_____ (Appl. No.)	_____ (Country)	_____ (Filing Date)
_____ (Appl. No.)	_____ (Country)	_____ (Filing Date)
_____ (Appl. No.)	_____ (Country)	_____ (Filing Date)

Priority Benefits Claimed?

☐ Yes ☐ No☐ Yes ☐ No☐ Yes ☐ No

I hereby claim the benefit under 35 U.S.C. § 119(e) of any United States provisional application(s) listed below:

_____ (Application Serial No.)	_____ (Filing Date)
_____ (Application Serial No.)	_____ (Filing Date)

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s), or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

## Prior U.S. Application(s)

(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)

And I hereby appoint the law firm of Hickman Stephens Coleman & Hughes, including Paul L. Hickman (Reg. No. 28,516); L. Keith Stephens (Reg. No. 32,632); Brian R. Coleman (Reg. No. 39,145); Michael J. Hughes (Reg. No. 29,077); Michael E. Melton (Reg. No. 32,276); Kevin J. Zilka (Reg. No. 41,429); Raymond E. Roberts (Reg. No. 38,597); Vidya R. Bhakar (Reg. No. 42,323); Douglas E. Mackenzie (Reg. No. 38,955); Michael E. Plimier (Reg. No. 43,004); Larry B. Guernsey (Reg. No. 40,008); Robert D. Hayden (Reg. No. 42,645); George B. Leavell (Reg. No. P45,436); Joe A. Brock (Reg. No. P46,021); Ronald B. Feece (Reg. No. P46,327); and Dominic Kotab (Reg. No. 42,762) as my principal attorneys to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:

Send Correspondence To:

**HICKMAN STEPHENS COLEMAN & HUGHES, LLP**  
**P.O. BOX 52037**  
**Palo Alto, California 94303-0746**

Direct Telephone Calls To:

**L. Keith Stephens at telephone number (408) 558-9950**

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Typewritten Full Name of  
 Sole or First Inventor:

Inventor's signature: Christopher Sachse

Date of Signature: \_\_\_\_\_

Residence: (City) Maplewood

(State/Country) Minnesota/USA

Post Office Address: 2312 Londin Lane, Maplewood, MN 55119-5543

Full Name of Second Joint  
 Inventor (if any):

Inventor's signature: Timothy Lund

Citizenship: USA

Date of Signature: 4/17/00

Residence: (City) Lakeville

(State/Country) Minnesota/USA

Post Office Address: 10609 166th Street West, Lakeville, MN 55044

## Prior U.S. Application(s)

(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status - patented, pending, abandoned)

And I hereby appoint the law firm of Hickman Stephens Coleman & Hughes, including Paul L. Hickman (Reg. No. 28,516); L. Keith Stephens (Reg. No. 32,632); Brian R. Coleman (Reg. No. 39,145); Michael J. Hughes (Reg. No. 29,077); Michael E. Melton (Reg. No. 32,276); Kevin J. Zilke (Reg. No. 41,429); Raymond E. Roberts (Reg. No. 38,597); Vidya R. Bhakar (Reg. No. 42,323); Douglas E. Mackenzie (Reg. No. 38,955); Michael E. Plimler (Reg. No. 43,004); Larry B. Guernsey (Reg. No. 40,008); Robert D. Hayden (Reg. No. 42,645); George B. Leavell (Reg. No. P45,436); Joe A. Brock (Reg. No. P46,021); Ronald B. Feece (Reg. No. P46,327); and Dominic Kotab (Reg. No. 42,762) as my principal attorneys to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:

Send Correspondence To:

**HICKMAN STEPHENS COLEMAN & HUGHES, LLP**  
**P.O. BOX 52037**  
**Palo Alto, California 94303-0746**

Direct Telephone Calls To:

L. Keith Stephens at telephone number (408) 558-9950

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Typewritten Full Name of

Sole or First Inventor:

Inventor's signature:

Christopher Sachse

Citizenship:

USA

Inventor's signature:

Christopher C. Sachse

Date of Signature:

5/18/2000

Residence:

(City)

Rosville

(State/Country)

Minnesota/USA

Post Office Address:

764 Sextant Avenue W., Rosville, MN 55113-3428

Full Name of Second Joint

Inventor (if any):

Timothy Lund

Citizenship:

USA

Inventor's signature:

Date of Signature:

Residence:

(City)

Lakeville

(State/Country)

Minnesota/USA

Post Office Address:

10609 166th Street West, Lakeville, MN 55044

**ASSIGNMENT OF PATENT APPLICATION**

(Not Accompanying Application)

Whereas I/we the undersigned inventor(s) have invented certain new and useful improvements as set forth in the patent application entitled:

**SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR CONTROLLING DATA  
COLLECTION, MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE  
ASSURANCE CAPABILITIES**

for which I (we) have executed an application for a United States Letters Patent which was filed in the U.S. Patent and Trademark Office on December 23, 1999, and which bears the Application No. 09/471,777.

For good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, I/we the undersigned inventor(s) hereby:

- 1) Sell(s), assign(s) and transfer(s) to Andersen Consulting, LLP, a Delaware corporation having a place of business at 1661 Page Mill Road, Palo Alto, California 94304, (hereinafter referred to as "ASSIGNEE"), the entire right title and interest in any and all improvements and inventions disclosed in, application(s) based upon, and Patent(s) (including foreign patents) granted upon the information which is disclosed in the above referenced application.
- 2) Authorize and request the Commissioner of Patents to issue any and all Letters Patents resulting from said application or any division(s), continuation(s), substitutes(s) or reissue(s) thereof to the ASSIGNEE.
- 3) Agree to execute all papers and documents and, entirely at the ASSIGNEE's expense, perform any acts which are reasonably necessary in connection with the prosecution of said application, as well as any derivative and applications thereof, foreign applications based thereon, and/or the enforcement of patents resulting from such applications.
- 4) Agree that the terms, covenants and conditions of this assignment shall inure to the benefit of the Assignee, its successors, assigns and other legal representative, and shall be binding upon the inventor(s), as well as the inventor's heirs, legal representatives and assigns.
- 5) Warrant and represent that I/we have not entered, and will not enter into any assignment, contract, or understanding that conflicts with this assignment.

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Signed on the date(s) indicated beside my (our) signature(s).

1) Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Typed Name: Christopher Sachse

County of \_\_\_\_\_ )  
 ) ss.  
 State of \_\_\_\_\_ )

On this \_\_\_\_\_ day of \_\_\_\_\_, in the year 2000, before me, \_\_\_\_\_, personally appeared Christopher Sachse, personally known to me (or proved to me on the basis of satisfactory evidence) to be the person whose name is subscribed to the within instrument, and acknowledged to me that he/she executed the same in his/her authorized capacity(ies), and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal.

(SEAL)

Signature \_\_\_\_\_

2) Signature: Timothy Lund Date: 4/17/00  
 Typed Name: Timothy Lund

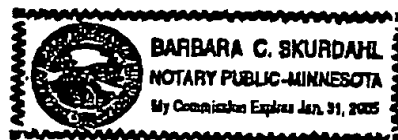
County of HENNEPIN )  
 ) ss.  
 State of MINNESOTA )

On this 17<sup>TH</sup> day of APRIL, in the year 2000, before me, BARBARA C. SKURDAHL, personally appeared Timothy Lund, personally known to me (or proved to me on the basis of satisfactory evidence) to be the person whose name is subscribed to the within instrument, and acknowledged to me that he/she executed the same in his/her authorized capacity(ies), and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal.

(SEAL)

Signature Barbara C. Skurdahl



Signed on the date(s) indicated beside my (our) signature(s).

1)

Signature: Christopher C. SachseTyped Name: Christopher SachseDate: 5/18/2000

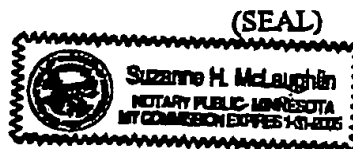
County of Hennepin )  
 ) ss.  
 State of Minnesota )

On this 18th day of May, in the year 2000, before me, Suzanne McLaughlin personally appeared Christopher Sachse, personally known to me (or proved to me on the basis of satisfactory evidence) to be the person whose name is subscribed to the within instrument, and acknowledged to me that he/she executed the same in his/her authorized capacity(ies), and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal.

Signature

Suzanne McLaughlin



2)

Signature: \_\_\_\_\_

Typed Name: Timothy Lund

Date: \_\_\_\_\_

County of \_\_\_\_\_ )  
 ) ss.  
 State of \_\_\_\_\_ )

On this \_\_\_\_\_ day of \_\_\_\_\_, in the year 2000, before me, \_\_\_\_\_, personally appeared Timothy Lund, personally known to me (or proved to me on the basis of satisfactory evidence) to be the person whose name is subscribed to the within instrument, and acknowledged to me that he/she executed the same in his/her authorized capacity(ies), and that by his/her signature on the instrument the person, or the entity upon behalf of which the person acted, executed the instrument.

WITNESS my hand and official seal.

(SEAL)

Signature \_\_\_\_\_

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****ASSOCIATE POWER OF ATTORNEY**

Re: Associate Power of Attorney for Project 1028-3

Dear Sir:

I hereby appoint:

Berman, C., Reg. No. 29,249  
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 Hamrick, C.A.S., Reg. No. 22,586  
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 Jastram, H.D., Reg. No. 19,777  
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 Larson, D.N., Reg. No. 29,401

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 Sherry, L., Reg. No. 43,918  
 Smith, G.P., Reg. No. 20,142  
 Wood, G.B., Reg. No. 28,133

whose post office address is P.O. Box 10356, Palo Alto, California 94303, as  
 my associate attorneys in the following applications:

Application Title	Serial Number	Filing Date	Attorney Docket	Client Docket
SM&AM FOR PROVIDING AN INTEGRATED SERVICE ASSURANCE ENVIRONMENT FOR A NETWORK	09/470,776	23-Dec-99	AND1P311	AC990270
SM&AM FOR A CONFIGURABLE DECISION ENGINE ARCHITECTURE	09/471,935	23-Dec-99	AND1P312	AC990271
SM&AM FOR CONTROLLING DATA COLLECTION, MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE ASSURANCE CAPABILITIES	09/471,777	23-Dec-99	AND1P313	AC990272
SM&AM FOR RETRIEVING AND RELOCATING DATA COLLECTED ON A NETWORK WITH SERVICE ASSURANCE CAPABILITIES	09/470,952	23-Dec-99	AND1P314	AC990273
SM&AM FOR AN ALARM GENERATOR IN A SERVICE ASSURANCE ENVIRONMENT	09/472,375	23-Dec-99	AND1P315	AC990274
SM&AM FOR MAPPING EVENTS OF A NETWORK WITH SERVICE ASSURANCE CAPABILITIES	09/472,139	23-Dec-99	AND1P316	AC990275
SM&AM FOR DESIGNING A DATABASE IN A SERVICE ASSURANCE ENVIRONMENT	09/471,855	23-Dec-99	AND1P317	AC990276
SM&AM FOR GRAPHICALLY CONVEYING ELEMENT, SERVICE AND PROCESS AVAILABILITY IN A SERVICE ASSURANCE NETWORK ENVIRONMENT	09/470,958	23-Dec-99	AND1P318	AC990277
SM&AM FOR A TIME KEY PRELOADER IN A	09/472,081	23-Dec-99	AND1P319	AC990278



SERVICEASSURANCE ENVIRONMENT				
SM&AM FOR MANIPULATING DATA COLLECTED ON ANETWORK WITH SERVICE ASSURANCE CAPABILITIES	09/470,771	23-Dec-99	AND1P320	AC990279

(\* "SM&AM" is an abbreviation for "System, Method and Article of Manufacture")

to prosecute these applications, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

Please address all future communications to Steven Lieske, at P.O. Box 10356, Palo Alto, California 94303, Telephone No. 612-607-7508, Fax No. 612-607-7100, email address SLieske@oppenheimer.com.

Respectfully submitted,

By 

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file:///c:/APPS/proexam/correspondence/3.htm

## FORMALITIES LETTER

OC000000004980572"

UNITED STATES DEPARTMENT OF COMMERCE  
Patent and Trademark OfficeAddress: COMMISSIONER OF PATENT AND TRADEMARKS  
Washington, D.C. 20231

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/471,777	12/23/1999	Christopher Sachse	AND1P313

HICKMAN STEPHENS & COLEMAN  
1901 SOUTH BASCOM AVENUE  
SUITE 660  
CAMPBELL, CA 95008

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Date Mailed: 03/02/2000

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.  
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

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PETITIONS OFFICE

A copy of this notice MUST be returned with the reply.

Hopkins, D. Rf

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PART 2 - COPY TO BE RETURNED WITH RESPONSE

RECT

JAN 2003

Hickman Stephens &amp; Coleman, LLP

U.S. Patent &amp; Trademark Office

Docketed: 6-14-02 By: RTH

Action: Original Declaration Confirmation

Due Date: 02/25/2003

Atty: PLW VEB

Docket #: AND1P313

3/2/00 1:27 PM